

Exercise: Generational Sticking Points

Generational groups tend to have shared “sticking points”. Review the list of sticking points and identify one or two that resonate the most with you.

In other words, which of these sticking points gets the most reaction out of you when it doesn’t go well?

- Communication
- Decision Making
- Dress Code
- Feedback
- Fun at Work
- Knowledge Transfer
- Loyalty
- Meetings
- Policies
- Respect
- Training
- Work Ethic

Modified from *Sticking Points* by Haydn Shaw and Stephen M. R. Covey