



*motivation*

instagram vs. reality

**THE MOTHER  
I THOUGHT I'D BE**



**THE MOTHER  
I AM**



**INSTAGRAM**



**REALITY**



# INSTAGRAM vs. REALITY



## When you go on a hike



Reality



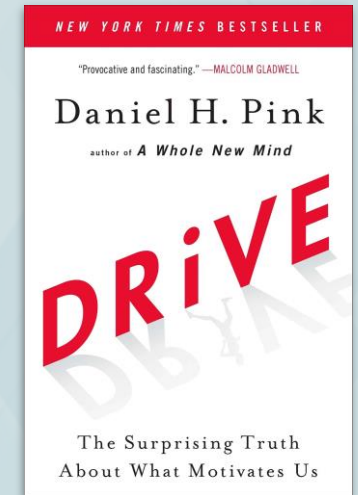
Her Instagram post





*What is the source  
of motivation?*

“From roaming the savannah to gather food to scrambling for the bushes when a saber-toothed tiger approached, [the drive to survive] guided most of our behavior... It worked well. **Until it didn't.**”

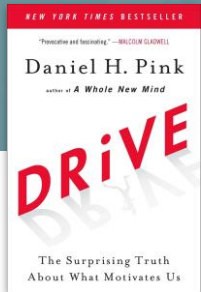




## Motivation 1.0

### 1<sup>st</sup> Drive: Biological

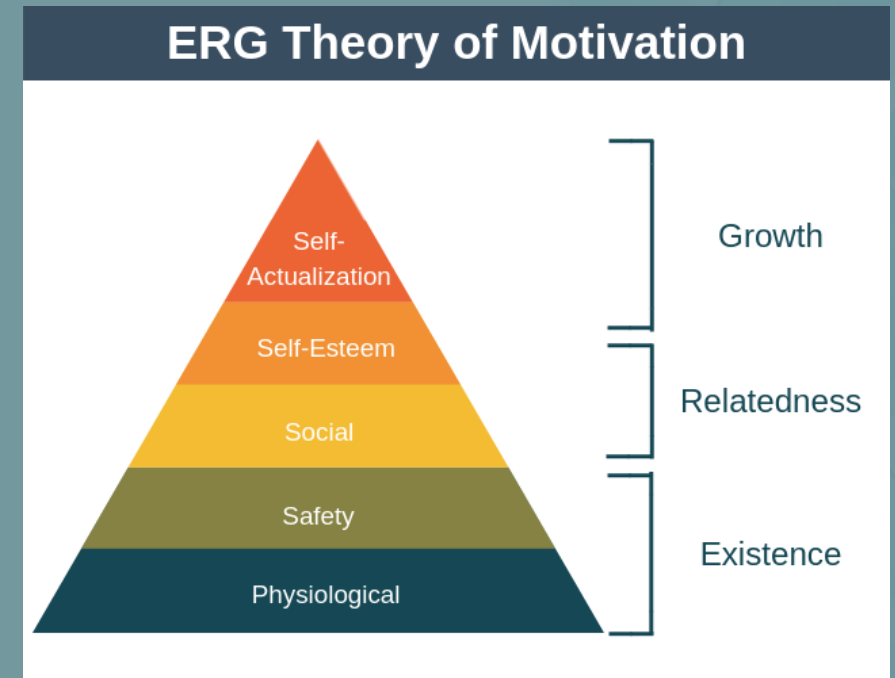
Assume we are driven by our biological and survival needs

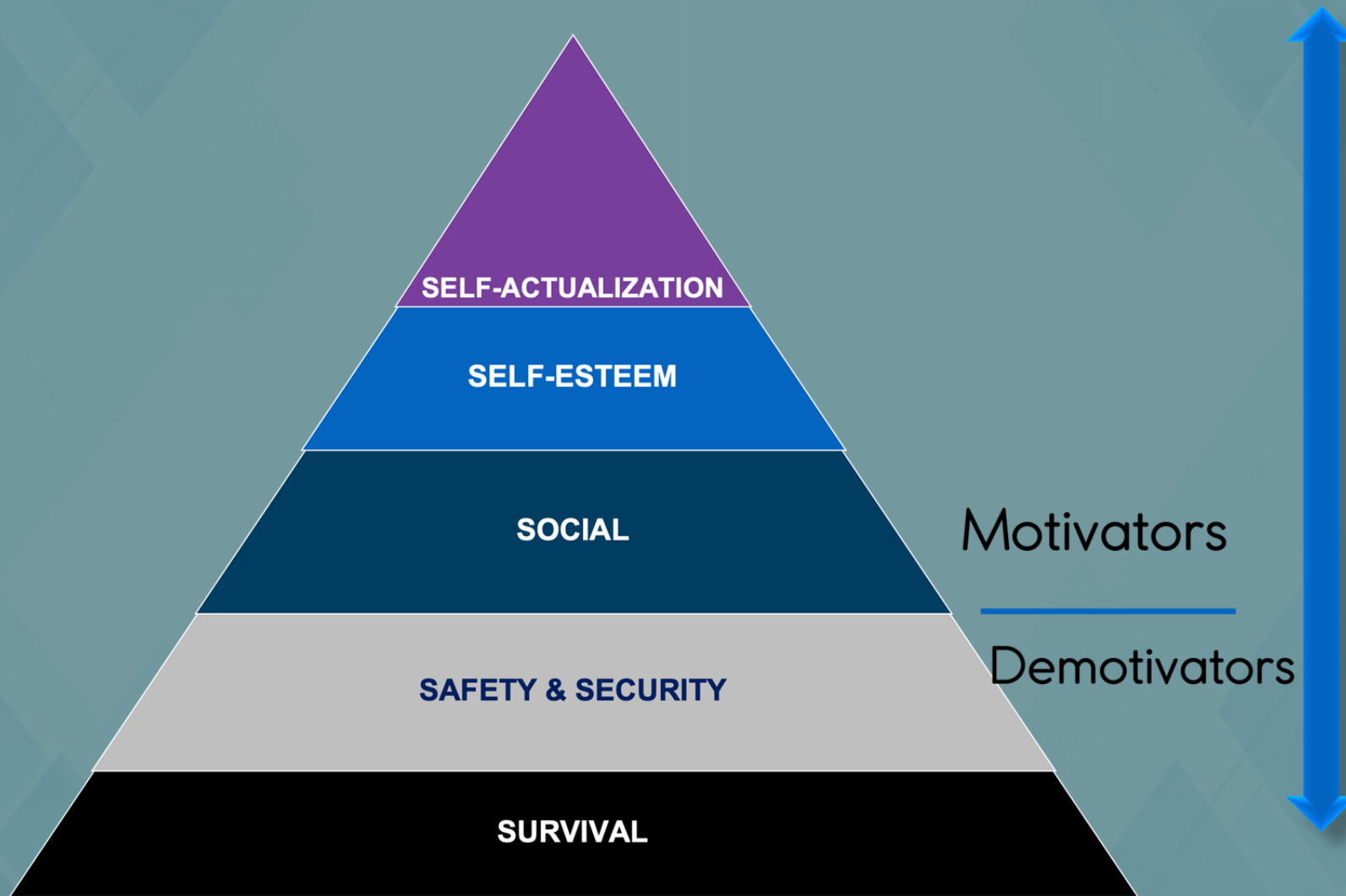


Source: Drive by Daniel H. Pink; Graphic from Readinggraphics



# Motivation on Instagram







## Motivation 1.0

1<sup>st</sup> Drive: Biological

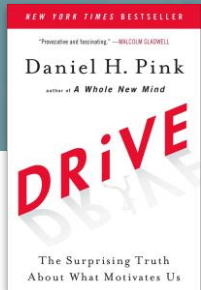
Assume we are driven by our biological and survival needs



## Motivation 2.0

2<sup>nd</sup> Drive: Extrinsic

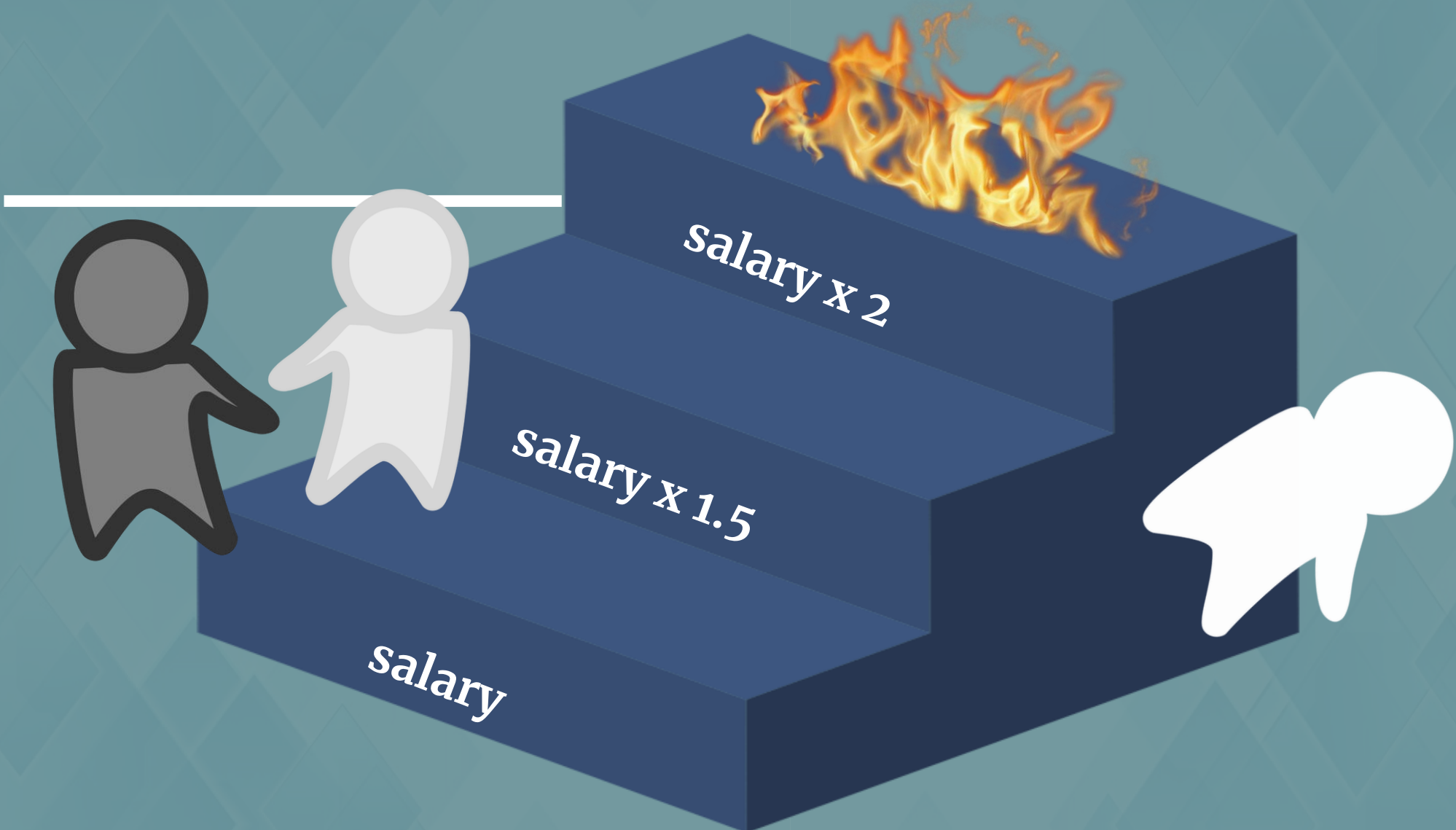
Assume we seek rewards and avoid punishments



Source: *Drive* by Daniel H. Pink; Graphic from Readinggraphics

# *performance management process*





## *the 7 deadly flaws of carrots & sticks*

1. They can extinguish intrinsic motivation.
2. They can diminish performance.
3. They can crush creativity.
4. They can crowd out good behavior.
5. They can encourage cheating, shortcuts, and unethical behavior.
6. They can become addictive.
7. They can foster short-term thinking.





## Motivation 1.0

1<sup>st</sup> Drive: Biological

Assume we are driven by our biological and survival needs



## Motivation 2.0

2<sup>nd</sup> Drive: Extrinsic

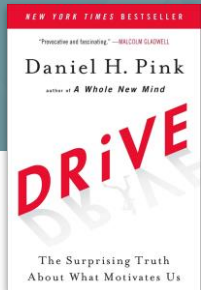
Assume we seek rewards and avoid punishments



## Motivation 3.0

3<sup>rd</sup> Drive: Intrinsic

Assume we also have intrinsic desires to create, learn and better the world



Source: *Drive* by Daniel H. Pink; Graphic from Readinggraphics

# hygiene factors

- Policy
- Supervisor
- Work Conditions
- Salary
- Status
- Security
- Personal Life

Dissatisfaction

No Dissatisfaction

# motivation factors

- Achievement
- Practice
- Work Itself
- Responsibility
- Advancement
- Personal Growth

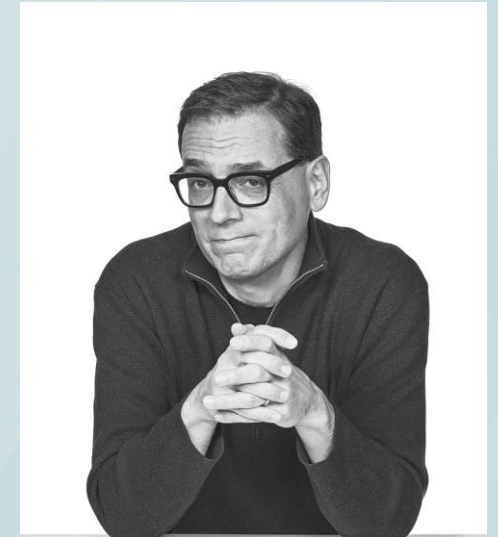
No Satisfaction

Satisfaction

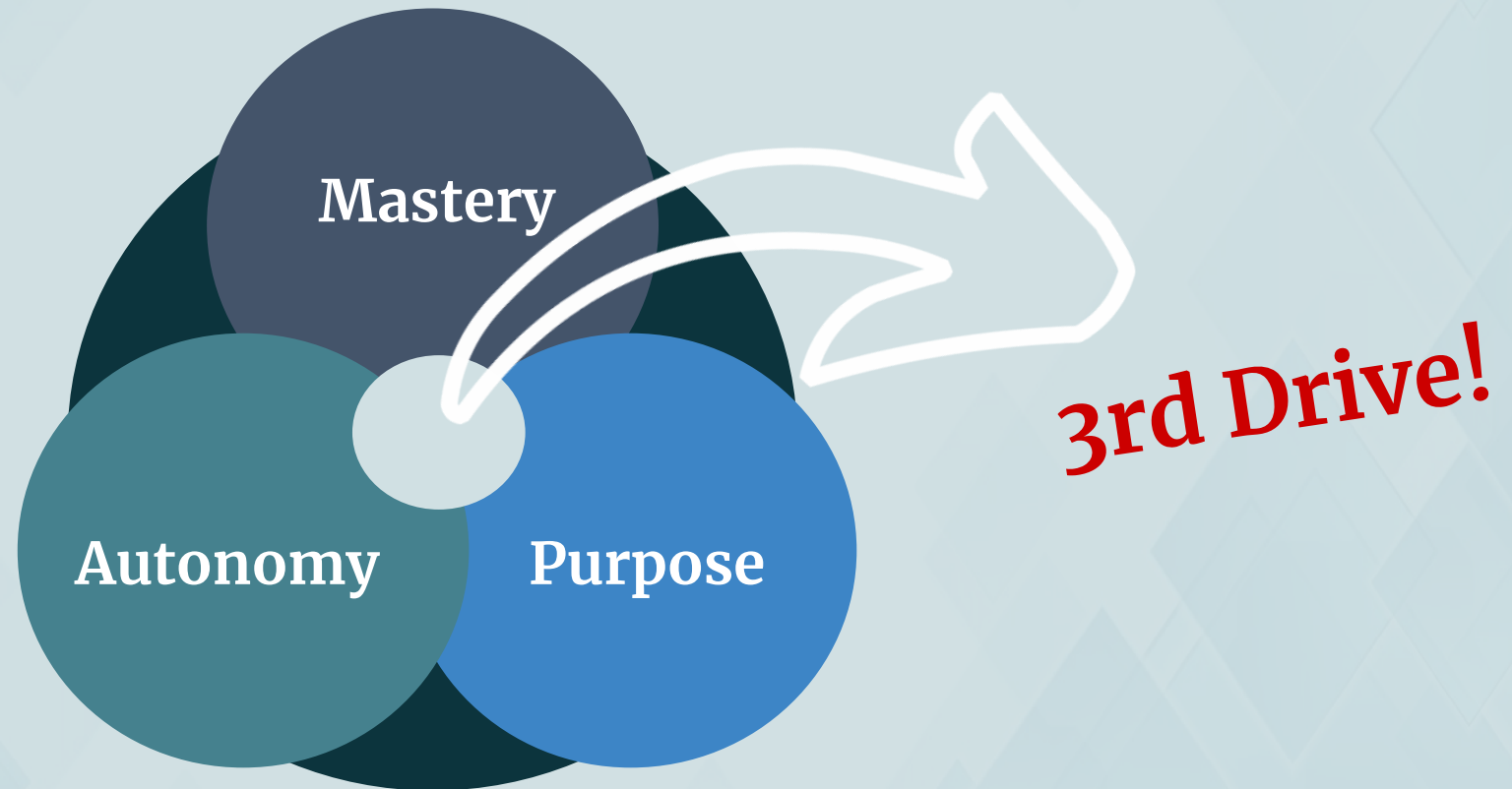


*“Management is great if you want compliance. If you want engagement, self-direction is better.”*

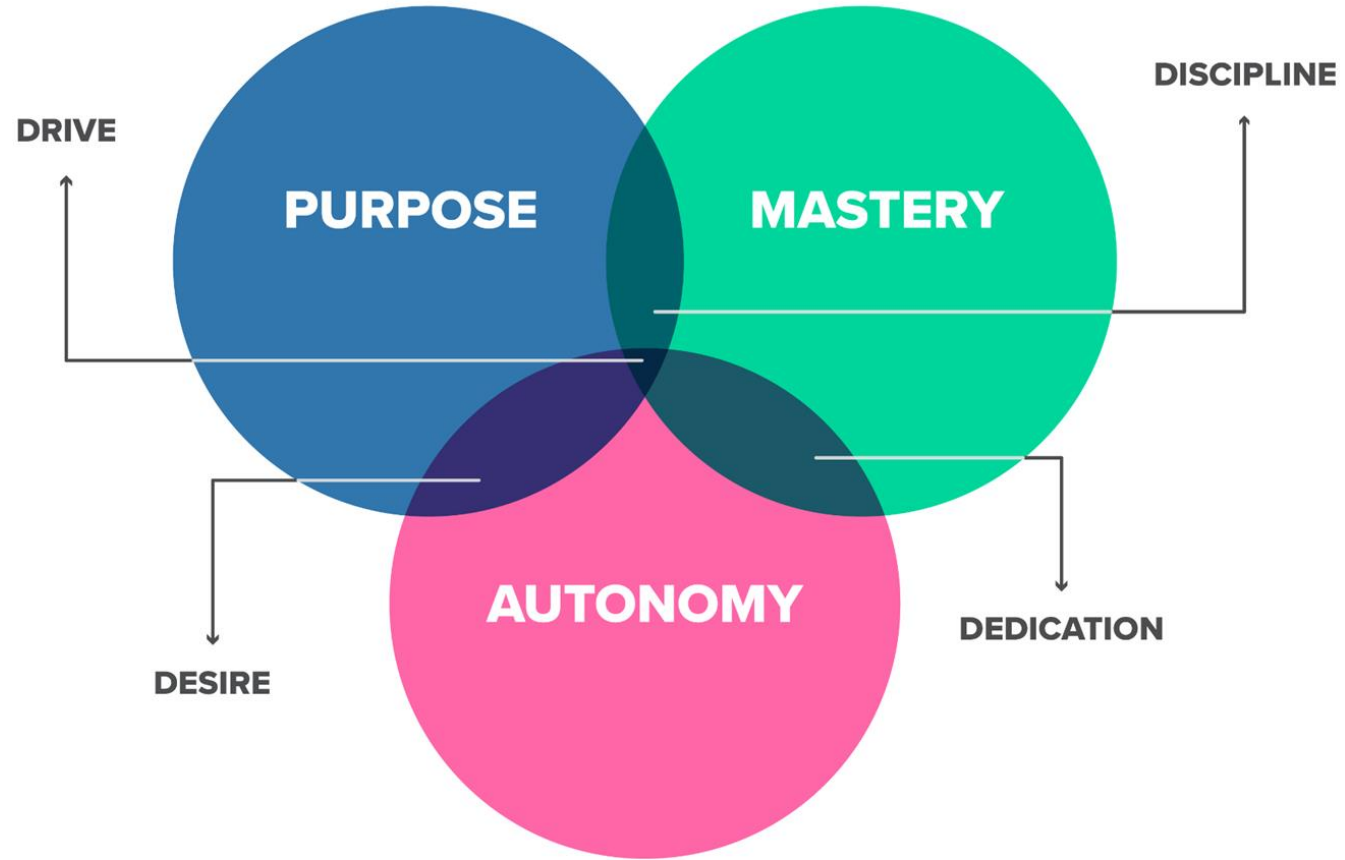
Daniel H. Pink



# 3 Factors Lead to Better Performance & Personal Satisfaction



# EMPLOYEE MOTIVATION



# JOB YOU LOVE VS JOB YOU HATE

	JOB YOU LOVE	JOB YOU HATE
AUTONOMY	Feel in control	feel controlled
MASTERY	feel like using full potential and growing	feel like not using full potential; growth stagnated
PURPOSE	feel like work matters and makes an impact	feel like work doesn't matter and doesn't make an impact

*create a development culture!*





- Feedback
- Motivation
- Development

*ASK: What motivates you?*

# motivation

Quickly read these phrases and check two that you find most motivating at work.

Then, put an X through the two that you find least motivating, maybe even draining.

**Performance Management**

**What Motivates You**

Quickly read these phrases. Then check two that you find most motivating at work.

<input type="checkbox"/>	Taking on new challenges
<input type="checkbox"/>	Solving problems
<input type="checkbox"/>	Knowing I made other people happy
<input type="checkbox"/>	Meeting new people
<input type="checkbox"/>	Being in charge
<input type="checkbox"/>	Building connections with coworkers
<input type="checkbox"/>	Making steady progress toward goals
<input type="checkbox"/>	Being able to express my opinions freely
<input type="checkbox"/>	Getting public recognition
<input type="checkbox"/>	Analyzing all the options
<input type="checkbox"/>	Working on team projects
<input type="checkbox"/>	Being in a constantly changing environment
<input type="checkbox"/>	Helping others succeed
<input type="checkbox"/>	Getting closure on projects
<input type="checkbox"/>	Doing a high-quality job
<input type="checkbox"/>	Being in the limelight
<input type="checkbox"/>	Taking risks
<input type="checkbox"/>	Being the expert on a topic
<input type="checkbox"/>	Producing concrete results
<input type="checkbox"/>	Having freedom to do things my way

BeyondLeadership

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# remember demotivation

How might the environment you create be demotivating to others?

**Performance Management**

**What Motivates You**

Quickly read these phrases. Then check two that you find most motivating at work.

<input type="checkbox"/>	Taking on new challenges
<input type="checkbox"/>	Solving problems
<input type="checkbox"/>	Knowing I made other people happy
<input type="checkbox"/>	Meeting new people
<input type="checkbox"/>	Being in charge
<input type="checkbox"/>	Building connections with coworkers
<input type="checkbox"/>	Making steady progress toward goals
<input type="checkbox"/>	Being able to express my opinions freely
<input type="checkbox"/>	Getting public recognition
<input type="checkbox"/>	Analyzing all the options
<input type="checkbox"/>	Working on team projects
<input type="checkbox"/>	Being in a constantly changing environment
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<input type="checkbox"/>	Being the expert on a topic
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BeyondLeadership

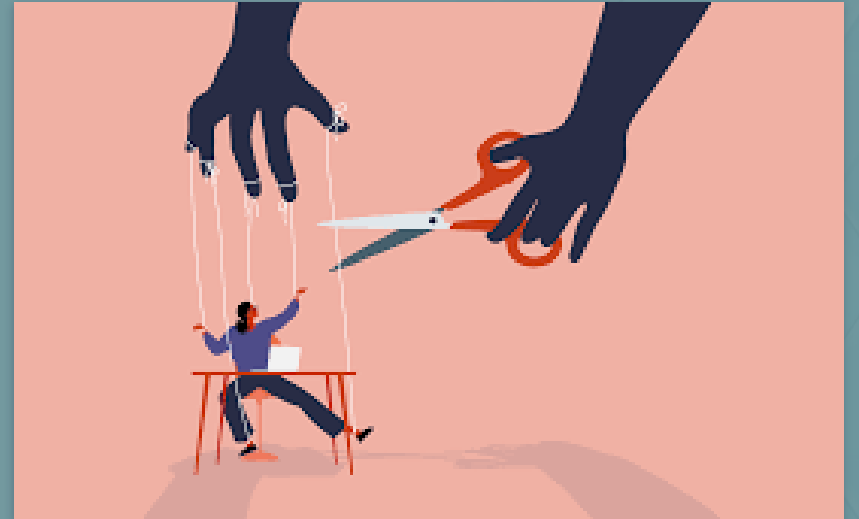
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# *enable autonomy in the workplace*

1. Establish principles, not policies
1. Invest in responsiveness and relatedness
1. Give employees the tools they need to work autonomously anywhere



# *encourage mastery in the workplace*

1. Create margins.
2. Reward learning behaviors.
3. Celebrate SMEs.



# *build purpose in the workplace*

1. Establishing company mission, vision, and values.
2. Hire and retain people that align with your organization's values.
3. Allow people to define their own purpose.

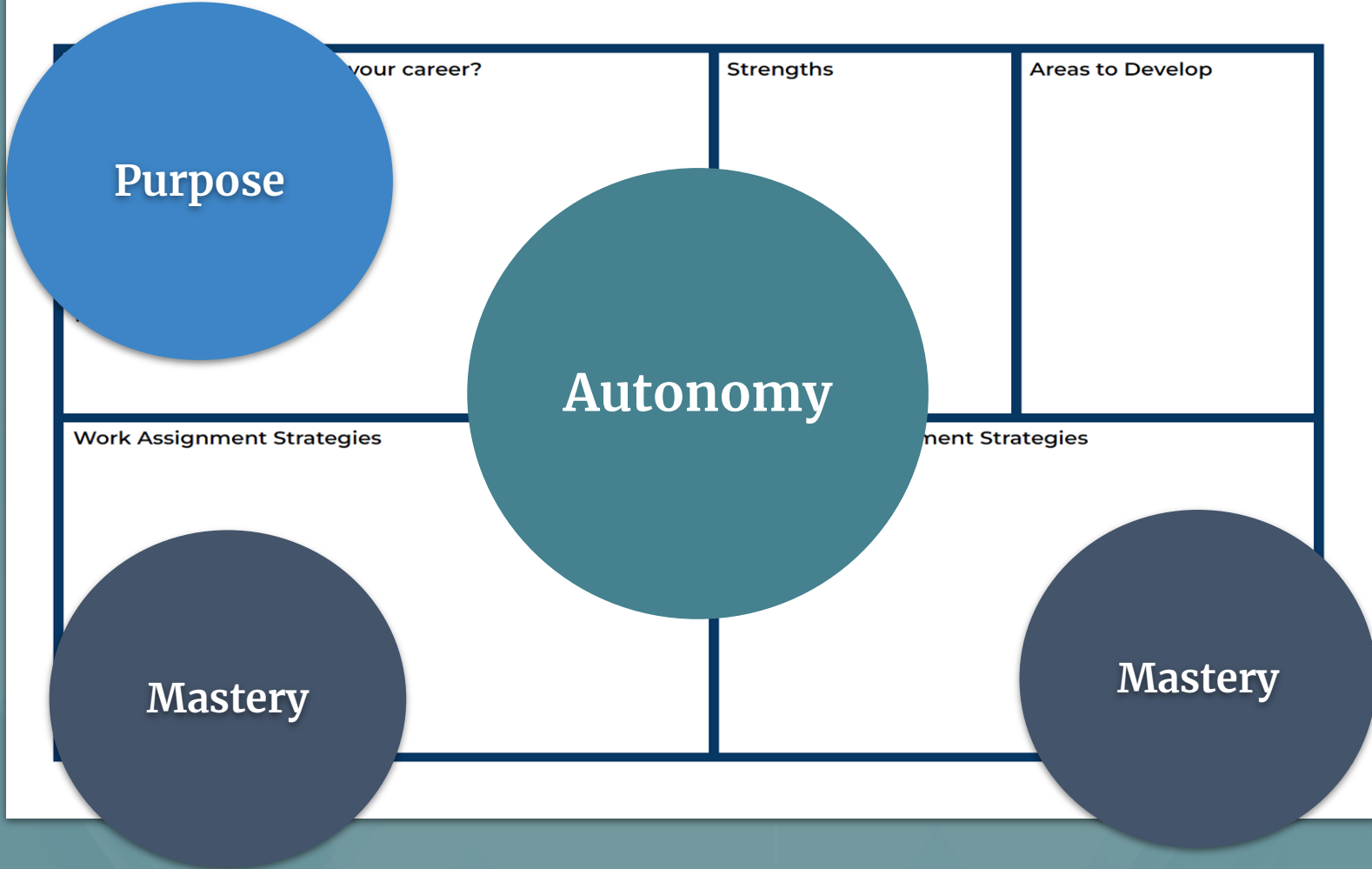


# *the structure of flexibility*



All of this has to be customized for you and for your organization.

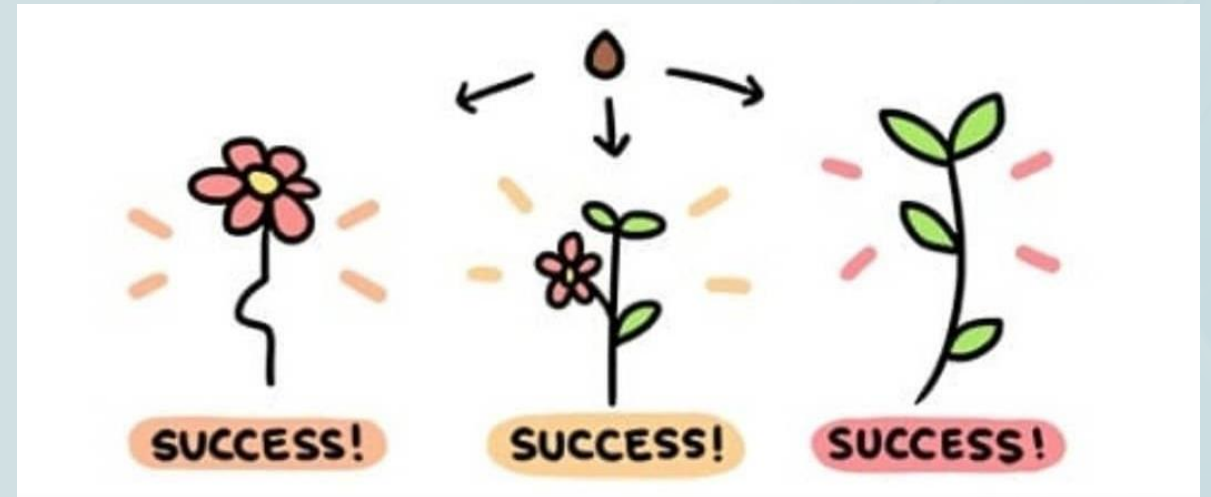
How do **you** address expectations/rules/order/structure?



# Instagram



# Reality



*thank you*

**Jillian Miles Massey**

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