

Graceful Accountability

Horizon Point Consulting, Inc.

Accountability and Empathy are not mutually exclusive. We can create workplaces that are inclusive and psychologically safe and hold each other accountable for producing incredible results.

This training helps organizational leaders establish a performance driven culture through accountability, motivation, and coaching, and by fostering an environment of internal and external customer service, communication, and appreciation.

Course Objectives:

- Understand employee motivation and development needs
- Engage in activities and practice to increase psychological safety
- Apply a values-driven approach to balance accountability and empathy

The course follows an interactive format that caters to various learning styles and includes behavioral-based application and action planning. The workshop can be facilitated in half-day or full-day sessions.

