Course Objectives & Outline

The Five Languages of Appreciation in the Workplace

Employee engagement begins with people feeling valued for the work they do and who they are as individuals. Often, though, a one-sized fits all approach is applied to giving recognition and showing appreciation at work which does not impact return on investment in these efforts.

The Five Languages of Appreciation in the Workplace is a workplace application of the Five Love Languages® developed by Dr. Gary Chapman. The course seeks to help individuals, teams, and organizations learn their own appreciation language, understand others appreciation language, and apply this learning to improve interpersonal relationships at work.

All participants receive the *Five Languages of Appreciation in the Workplace* book as well as access to take the Motivation by Appreciation (MBA) Inventory. In certain instances, a customized MBA assessment specifically relevant to the dynamics of certain industries is available.

Course Learning Objectives:

Following the completion of the course, participants will be able to:

- Identify core concepts of appreciation and encouragement
- Define the five languages and their effects in the workplace
- Deal with the dialects and objections
- Apply the five languages to the workplace

The course follows an interactive format that caters to various learning styles. In addition, behavioral-based application and action planning is a part of every course Horizon Point facilitates.