

## Course Outline

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### Generations In the Workplace

Today there are four generations in the workplace with a fifth rapidly reaching working age. Each generation is shaped by different events and experiences that impact views and behaviors about work, communication and motivation.

This training is not focused on stereotyping individual by generation, but on establishing self-awareness and awareness of others around generational issues. Through this understanding, business professionals are more equipped to drive business results through interpersonal relationships and innovative practices.

#### Course Outline:

1. Understanding Generations in the Workplace
  - a. Defining each generation by:
    - Events and Experiences
    - Values
2. Impacting Generations in the Workplace
  - a. Motivators
  - b. Communication
  - c. Avoiding Stereotypes
3. Maximizing Generations in the Workplace
  - a. Innovative practices to maximize cross-generational learning
  - b. Innovative practices to maximize employee engagement